



Puddy Cats Cattery

Conditions of Acceptance

(Please read and understand our conditions of acceptance prior to signing the customer registration)

- While every possible care and attention is given to each animal, they are accepted entirely at the owner's risk.
- Cats must be fully vaccinated and in a healthy and fit condition.
- We reserve the right to share or separate cats from the same household if needed.
- Should it be necessary to call in a veterinary surgeon the account will be payable by the owner.
- Cats must have an up to date certificate of inoculations for Feline Infectious Enteritis and Upper Respiratory Infection (Cat Flu). This will need to be produced at the time of arrival and maybe copied for our records.
- Please ensure flea and worm treatments are up to date prior to arriving, we reserve the right to submit the animal for vet's treatment if found otherwise, this will be payable by the owner.
- Toys, climbing frames etc. are provided by the cattery but the owner must check and advise us of any suitability concerns they may have on arrival. Any items, toys/baskets etc. provided by the owners must be suitable and are left on the premises entirely at the owner's risk.
- All rates are charged daily, including the day of arrival and departure.
- Booking fees are payable at the time of collection, should you return early for your animal/s the original booking fee will still apply.
- Deposit payments at the time of booking are not normally required but we reserve the right to ask for a deposit payment to secure a booking for busy periods.
- Ensure your cat arrives in a safe, secure pet carrier this should be left with the cat during your animals stay.
- Payment is by cash or cheque only.
- Our opening times are 9:00–11:00 and 16:00–18:00 daily and we ask that our customers respect this. Any customers who would like to drop off or collect their cats outside our opening times will need to arrange this in advance.